

# DEPARTMENT OF STATE

## ELECTIONS-RELATED SUBJECT MATTER 02/11/2025)

*All phone numbers begin with 850-245-XXXX (DOS Staff: to transfer internally, use last four digits)*

**VOTERASSISTANCE HOTLINE** ..... 1.866.308.6739 (toll-free)  
**Hours:** Monday - Friday 8:00 a.m. - 5:00 p.m. (EST) with extended hours for statewide elections (bookclosing/Election Day)

**VOTER/ELECTION FRAUD HOTLINE** ..... 1.877.868.3737  
 Election/Voter Fraud ..... [OECS@dos.fl.gov](mailto:OECS@dos.fl.gov); 6684

**COMMUNICATIONS OFFICE FOR DOS** ..... Gretyl Plessinger, 6522; Ryan Ash, 6605

**FVRS ISSUES/CONNECTIVITY ISSUES** ..... 850.245.6164  
**FOR AFTER HOURS ON CALL** ..... 850.766.4774

**MAIN EMAIL INBOXES** .....

- **Division of Elections** ..... [DivElections@dos.fl.gov](mailto:DivElections@dos.fl.gov)
- **Bureau of Election Records** ..... [ElecRecords@dos.fl.gov](mailto:ElecRecords@dos.fl.gov)
- **Bureau of Voter Registration Services** ..... [BVRSHelp@dos.fl.gov](mailto:BVRSHelp@dos.fl.gov)
- **Bureau of voting Systems Certification** ..... [DOS.VoteSys@dos.fl.gov](mailto:DOS.VoteSys@dos.fl.gov)
- **General Counsel's Office** ..... [DOS.GenCounsel@dos.fl.gov](mailto:DOS.GenCounsel@dos.fl.gov)
- **Office of Election Crimes and Security** ..... [OECS@dos.fl.gov](mailto:OECS@dos.fl.gov)

### DIVISION OF ELECTIONS

**DIVISION OF ELECTIONS MAIN LINE** ..... 6290

**Division Director, Maria Matthews, Esq.** ..... **6520**  
*Assistant Division Director, Amber Marconnet,* ..... 6224  
*Hanna Black, Executive Assistant,* ..... 6209

(BER) Bur./Elections Records.....(Interim POC) Malcolm Chellman, 6267	Administrative Asst. .... Deaundria Belson, 6297
<b>BERHelp Desk</b> ..... 6280	
(BVRS) Bur./Voter Registration Services.....Chief Gina McLeod, 6225	Administrative Asst. .... Shiela Key, 6122
(BVSC) Bur./Voting Systems Certification..Chief Linda Hastings-Ard, 6114	Administrative Asst. ...., 6173
(DO) Fiscal Grants/Budget Section ..... Finance Admin. Usha Putcha, 6190	

Address Confidentiality Program/Registered Voters.....	Gina McLeod, 6225	BVRS
Advisory Opinions, Requests.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Appointments, Governor or Board.....	Inez Williams, 6252; Chris Kimball, 6278	BER
Ballot layout/format.....	Zane Wood, 6123	BVSC
Ballot certification.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Book Closing Reports.....	Tiffany Morley, 6248	DO
Budget: General Revenue/HAVA.....	Usha Putcha, 6190	DO
Campaign Reports, Audit.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Campaign Reports, Failure to File/Fine.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Candidates (Qualifying, Campaign Finance, Withdrawals/ Removals/Death).....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Canvass and Certification.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Commissions/Oaths of Office.....	Chris Kimball, 6278; Inez Williams, 6252	BER
Committees: ECOs and Political.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Conduct of Election Reports.....	Zane Wood, 6123	BVSC
Constitutional Amendments/Initiatives Petitions.....	Susan Bush, 6219	DO
Contact Information/Address/Email Lists Updates/Corrections for SOE offices.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO

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County List of Candidates.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Early Voting Statistical Reports (& Vote-by-Mail Reports).....	JC Fishbough, 6257	
CountyBallotReports@dos.fl.gov.....		BVRS
Early Voting Locations/Dates/Time Reports.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Election Canvassing Commission.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Election Night Mapping and Reporting.....	Tiffany Morley, 6248; Amber Marconnet, 6224	DO
Election Results, Current.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Election Results, Historical.....	Amber Marconnet, 6224	DO
Election Results, XML.....	Kristy Maddox, 6230	BVSC
Electioneering Communications (ECOs).....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Electronic Filing System Helpline.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Florida Fish and Wildlife Commission (FFWC) - Voter Registration App Requests.....	HELP DESK, 855-779-5907	FFWC
Florida Voter Registration System (FVRS).....	Tiffany Morley, 6248	BVRS
Grant Apps/Financial Reports: HAVA fed funds-Election Security.....	<a href="mailto:DOEGrants@dos.fl.gov">DOEGrants@dos.fl.gov</a> ; Usha Putcha, 6190	DO
Independent Expenditures.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Initiatives Petitions/Constitutional Amendments.....	Susan Bush, 6219	DO
List Maintenance:		
• Aged Reports.....	Shiela Key, 6122	BVRS
• Cancellation Reports, in state/out-of-state (OOS).....	Octavia Franklin, 6156	BVRS
• Certification of Address List Maintenance Activities (DS-DE 117).....	Shiela Key, 6122	BVRS
• Certification of Eligibility Records Maintenance (DS-DE 118).....	Shiela Key, 6122	BVRS
• County Match (except noncitizen).....	<a href="mailto:CountyMatch@dos.fl.gov">CountyMatch@dos.fl.gov</a>	BVRS
• Court Records.....	Jason Merrick, 6121	BVRS
• Deceased.....	Octavia Franklin, 6156	BVRS
• Felon Case Files, federal.....	Jason Merrick, 6121	BVRS
• Felon Case Files, state.....	Jason Merrick, 6121; Gabrielle Gedeon, 6102	BVRS
• Mental Incapacity Case Files.....	Terry Raines, 6567	BVRS
• Noncitizen Case Files including county match.....	Maria Matthews, 6520; Tiffany Morley, 6248	BVRS
• Revocations (driver licenses; state identification cards).....	Tiffany Morley, 6248	BVRS
• Special Projects.....	Tiffany Morley, 6248	BVRS
Logic and Accuracy Testing.....	Cathy Cook, 6242	BVSC
Mail.....	ELECTION RECORDS, 6200	BER
Mail Ballot Elections Requests.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Matching Funds (Public Campaign).....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Minority Reports (Ch. 760, FS).....	Chris Kimball, 6278; Inez Williams, 6252	BER
Minimum Security Procedures (County).....	Mary Ann Monroe, 6768	BVSC
Notice of General Election.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
National Voter Registration Act (NVRA).....	see Cancellations; List Maintenance; Voter Registration Agencies	BVRS
Office Accounts.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Overvotes/Undervotes Report.....	Cathy Cook, 6242; Jim Halter, 6215	BVSC
Online Voter Registration (OVR) ( <a href="http://RegistertoVoteFlorida.gov">RegistertoVoteFlorida.gov</a> ).....	<a href="mailto:OVRSupport@dos.fl.gov">OVRSupport@dos.fl.gov</a>	BVRS
Paid Petition Circulators: Registration Process.....	Susan Bush, 6219	DO
Petition Process, Candidates.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER

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Political Committees.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Political Parties.....	Malcolm Chellman, 6267	BER
Post-Election Voting System Audits.....	<a href="mailto:DOS.VoteSys@dos.fl.gov">DOS.VoteSys@dos.fl.gov</a> ; Zane Wood, 6123	BVSC
Precinct or Polling Place Changes.....	Susan Bush, 6219	DO
Precinct-Level Election Results and Recount Files.....	Kristy Maddox, 6230; Linda Hastings-Ard, 6114	BVSC
Public Records and Requests (external).....	See also GC - <a href="mailto:PublicRecords@dos.fl.gov">PublicRecords@dos.fl.gov</a> – Jose Barreiros, 6507	GC
Publications, Bureau of Election Records.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Publications, Division.....	Maria Matthews, 6520	DO
Purchasing.....	Usha Putcha, 6190	DO
Qualifying, Candidate.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Request to Destroy Unused Election Materials.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO
Rules.....	Maria Matthews, 6520	DO
SOE Portal; File Transfer Utility Issues.....	Amber Marconnet, 6224	DO
SOE Special Qualification Salary: Testing; certification; continuing education.....	Maria Matthews, 6520	DO
Supervisor of Elections Seals.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Special Election Reimbursement.....	Usha Putcha, 6190	DO
Suspension/Reinstatement/Removal of Officers.....	Chris Kimball, 6278; Inez Williams, 6252	BER
Telephone Solicitations.....	<a href="mailto:ElecRecords@dos.fl.gov">ElecRecords@dos.fl.gov</a> ; HELP DESK, 6280	BER
Testimonials.....	Malcolm Chellman, 6267; Amber Marconnet, 6224	BER
Third-Party Voter Registration Organizations.....	<a href="mailto:3PVRO@dos.fl.gov">3PVRO@dos.fl.gov</a> ; Tiffany Morley; 6248	BVRS
UOCAVA (absent stateside military and overseas military/civilians).....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a> ; 6520 (for legal interpretation, refer to Director’s Office and/or General Counsel’s Office)	BVRS/DO
Vote-by-Mail Ballot Reports and Statewide Access to files (and Early Voting Reports).....	<a href="mailto:CountyBallotReports@dos.fl.gov">CountyBallotReports@dos.fl.gov</a> ; JC Fishbough, 6257	BVRS
<b>Voter Assistance Hotline.....</b>	<b>1-866-308-6739</b>	<b>BVRS</b>
Voter Education Survey.....	Usha Putcha, 6190	DO
Voter Extract File CD.....	<a href="mailto:VoterExtract@dos.fl.gov">VoterExtract@dos.fl.gov</a> ; Susan Bush, 6219	DO
Voter Registration.....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a>	BVRS
• HSMV Verifications/Suspense.....	Octavia Franklin, 6156	BVRS
• Online Voter Registration (OVR):.....	<a href="http://RegisterToVoteFlorida.gov">RegisterToVoteFlorida.gov</a> ; <a href="mailto:OVRSupport@dos.fl.gov">OVRSupport@dos.fl.gov</a>	
• Paper Application Orders.....	<a href="mailto:VRA.Reporting@dos.fl.gov">VRA.Reporting@dos.fl.gov</a> ; Terri Schroeder, 6213	BVRS
• Statistics.....	Tiffany Morley, 6248	BVRS
• Voter Lookup.....	<a href="mailto:BVRSHelp@dos.fl.gov">BVRSHelp@dos.fl.gov</a>	
Voter Registration Agencies: Reports (NVRA).....	<a href="mailto:VRA.Reporting@dos.fl.gov">VRA.Reporting@dos.fl.gov</a> ; Terri Schroeder, 6213	BVRS
Voting Systems and Peripherals.....	<a href="mailto:DOS.VoteSys@dos.fl.gov">DOS.VoteSys@dos.fl.gov</a>	
• Acquisition.....	Monroe, Mary Ann, 6768; Halter, Jim, 6215	BVSC
• Certification and Peripheral Approvals.....	Zane Wood, 6123; Cathy Cook, 6242	BVSC
Website, Division.....	<a href="mailto:DivElections@dos.fl.gov">DivElections@dos.fl.gov</a>	DO

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**ELECTIONS-RELATED SUBJECT MATTER** 02/11/2025)

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**LEGAL AFFAIRS AND ELECTION INTEGRITY (LAEI)**

**Deputy Secretary, Brad McVay, Esq.**..... **6536**

**OFFICE OF GENERAL COUNSEL**

DOS.GeneralCounsel@dos.fl.gov

**General Counsel, Joseph Van de Bogart**..... **6536**

**Chief Deputy General Counsel, Ashley Davis**..... **6536**

**Deputy General Counsel, Jon Morris (Public records relating to elections)**..... **6536**

**Assistant General Counsel, Genevieve McNalis**..... **6536**

**Assistant General Counsel, Jillian Pratt**..... **6536**

**ELECTION LAW AREAS COVERED:** [Chapters 97-106](#), F.S.

- Campaign reports
- Candidates/Qualifying
- Elections
- List maintenance
- Political entities
- Registration
- Results reporting
- Violations
- Voting/Voting systems and peripherals, etc.

**OTHER LEGAL-RELATED AREAS COVERED:**

- Advisory Opinions (including Advisory Opinions for voting rights after felony conviction)
- Directives
- Help America Vote Act (HAVA)
- National Voter Registration Act (NVRA)
- Public records issues relating to elections
- Uniformed Overseas Citizens Absentee Voting Act (UOCAVA)

**PUBLIC RECORDS QUESTIONS**..... [PublicRecords@dos.fl.gov](mailto:PublicRecords@dos.fl.gov)

**OFFICE OF ELECTION CRIMES AND SECURITY (OECS)**

OECS@dos.fl.gov

**Director, Andrew Darlington, Esq.**..... **6684**

**Administrative Assistant**..... **6126**

- Voter/Election fraud and integrity, Initiative Petition Fraud, Candidate Petition Fraud, 3PVRO Fraud, Voter Fraud Complaints – Paid petition circulator, 3PVRO